



## MAIL UPDATES FOR THE FALL & WINTER SEASON

Surging e-commerce volumes during COVID-19 have created a strain on not only the USPS but on other big carriers like FedEx and UPS. Now, with the upcoming holiday season, these parcel servicers are predicting an escalation of the slowdowns.

Our processing times have not changed, and we get it out the door on time as promised. What happens after that is beyond our control. When we can, we employ workarounds. For example, we have been proactively dropping off postal batches at two different USPS distribution centers instead of waiting for a pick-up. We implemented this process when the USPS changed their overtime rules and would not allow mail delivered to the distribution center dock after 5 pm.

We're all in this together. It's frustrating for us and for you, and just know we're doing everything we can on our side to ensure timely delivery.

**Chris Burnley, CEO**

**Corefact**